Learn | Share | Create More Thrilled Customers | Grow Your Business Home Gervice Excellence January 16-18 2026



January 16-18 2026

Best Practices Summit



Friday

MAIN LOBBY Check In

HARBORSIDE DOCK PonTiki Cruise

Friday, January 17th

Check-in opens at 4pm https://www.WyndhamGrandJupiter.com/

5:00 pm	Wyndham Grand Check-in / Event Registration
6:00	Shuttle Departures for Twisted Tuna Event*

* Attendees staying at the Wyndham Grand Jupiter at Harbourside enjoy free drinks and heavy hors d'oeuvres.



Saturday

BEACON ROOM Breakfast & Lunch

DUNES ROOM Session Meetings

Concurrent **DUNES ROOM BEACON ROOM**

Saturday, January 18th

7:00 – 7:30	Onsite Event Registration - Dunes Room Entrance			
7:30 - 8:30	Breakfast in Beacon Room			
8:30 - 9:15	Course and Personal Introductions			
9:15 - 9:30	Break			
9:30 – 10:45	Industry Overview; See the Problems; Testing			
	Performance; Methods / Tools / Camera			
10:45 – 12:30	Code Compliant Approach; InOvate Solutions			
12:30 - 1:30	Lunch in Beacon Room			
CONCURRENT SESSIONS				
1:30 - 2:15	Cleaning Dryers	Inventory Mgmt; Strategic Models		
2:20 - 3:45	DryerFlex Installs	6 Phases to Scale Your Business		
3:45 - 4:00	Break			
4:00 - 5:00	The Educational Sales Approach			
5:00 - 5:30	Training Certification & Networks			



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Best Practices Summit Agenda



BEACON ROOM Breakfast & Lunch

> WEST DRIVE Truck Tours

DUNES ROOM Session Meetings

Sunday, January 19th

7:30 - 8:30 Breakfast in Beacon Room

8:30 - 9:00 Safety / Group Picture

9:00 - 10:00 Truck Tours & Tools of the Trade - Stocked for Success



Concurrent
DUNES ROOM
BEACON ROOM

CONCURRENT SESSIONS				
10:00 - 11:15	Dryerbox Installs	<u>Defining Mission & Vision</u>		
11:20 - 12:30	DryerJack Installs	Effective Sales Communication		
12:30 – 1:30	Lunch in Beacon Room			
1:30 - 2:00	0 - 2:00 Sales Contest / Elevator Pitch Challenge			
CONCURRENT SESSIONS				
2:05 - 3:00	DWV & DFR Installs	Hiring, Retention, Incentives		
3:05 – 4:00	Marketing Panel — Creating Demand			
4:00 – 4:15	Break			
4:15 - 4:45	Jobsite Stories			
4:45 – 5:15	Summary / Survey / Wrap Up			

